



Red Hat



Reduce IT Overheads and elevate operations efficiency excellence with AIOps solution by iZeno.

Empower your IT team to work smarter, not harder

As IT infrastructure grows in size and complexity, it's becoming extremely difficult for overworked IT teams to provide effective management and maintenance. Over-reliance on traditional, manual IT processes can lead to inefficiency, missed opportunities for innovation, and potential gaps in security and compliance. In response, organisations are now turning to automation to streamline processes while enabling more reliable, secure and efficient management and maintenance.

Artificial Intelligence for IT Operations (or AIOps) offers a powerful solution, automating many of the manual detection and maintenance tasks that consume an IT team's time. With AIOps, IT teams can proactively analyse multiple sources of data, rapidly identify areas within the environment which require attention, and get accurate insights to resolve issues quickly and effectively. AIOps introduces a layer of intelligence via automation and analytics, freeing IT professionals to focus on more strategic, high-value initiatives.

"With ML and forecasting, we can solve problems during normal business hours, when people are most productive, rather than having the on a call at 2 a.m. We have gotten very good at identifying anomalies and acting upon them before there is a crisis."

Cloud service architect, financial services software

"The time it takes to identify root cause has gone down about 80%, be it small threats or ones that requires weeks to investigate. It not only takes less time to determine what happens, but we have a more precise understanding of the threat, too."

Detection engineering lead, technology company

Evolve your organisation's approach to IT management and maintenance

iZeno has built a robust AIOps solution that leverages three core pieces of technology:

- Elastic's Machine Learning takes care of detection and observation by scanning through vast volumes of disparate data to rapidly identify anomalies and outliers that threaten to impact the organisation's operations.
- Atlassian's Jira Service Management determines the 'game plan' by offering a collaborative and proactive way for your team to plan for and identify dependencies. Improve the way you respond and learn from every incident.
- The Red Hat Ansible Automation Platform enables action at scale by orchestrating across multiple domains and use cases to enable the broad delivery of automation services. The Ansible platform also supports self-service/self-healing to reduce incident recovery time.

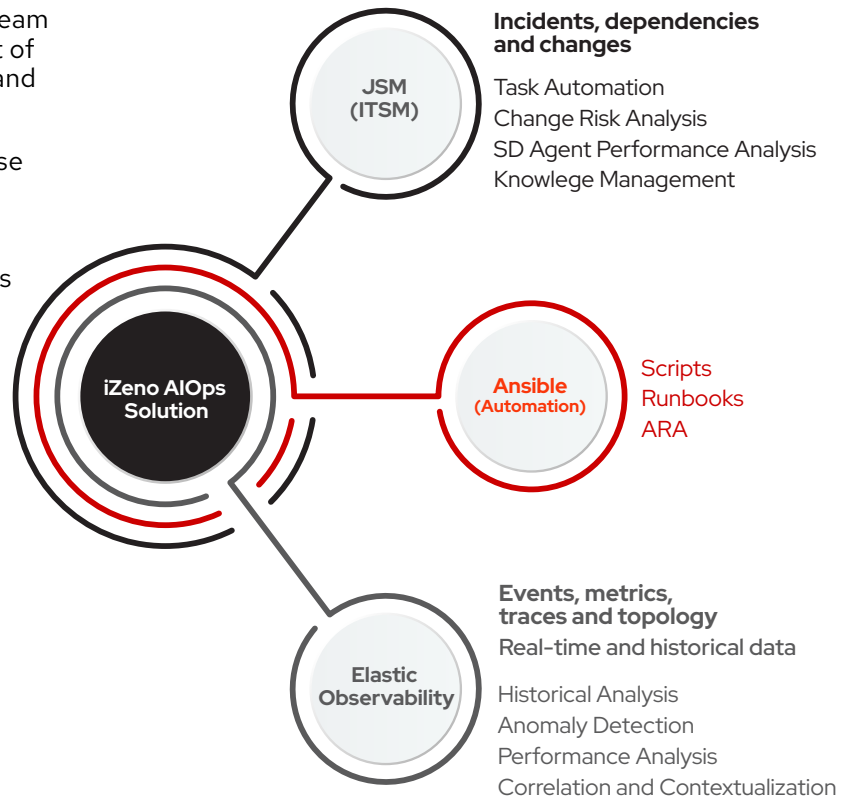


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Why choose iZeno for your AIOps solution?

- **Seamless, end-to-end solution** your IT team can drive efficiencies across every aspect of IT maintenance, from incident detection and remediation to development and testing.
- **Broad scale** collect, centralise, and analyse operational data at scale, and from every aspect of your IT environment, including infrastructure, applications, and business processes. This includes data from various sources, including from trace, metrics, events and logs, as well as from core business systems.
- **Free your IT team** the solution automatically predicts and detects signals from the data, isolating the root cause of these signals without human intervention. Machine learning provides dynamic analytics that enhances operational decision making and accelerates remediation.



Source: Gartner

About iZeno

iZeno was founded in 2003 with the goal of providing enterprises with best-in-class technology solutions to ensure to keep their business running seamlessly. With a dedicated team of 160+ in-house innovators, iZeno has successfully delivered, implemented, and optimised over 500 Enterprise Solutions, enabling smarter insights and driving better business outcomes. iZeno's expertise lies in delivering mission-critical applications, integrating AI and machine learning, DevOps, ITSM, cloud, CRM and CX, data analytics, and other cutting-edge technologies within their client's existing IT frameworks. For further information, please reach out to marketing@izeno.com.

About Red Hat

Red Hat is the world's leading provider of enterprise open source software solutions, using a community-powered approach to deliver reliable and high-performing Linux, hybrid cloud, container, and Kubernetes technologies. Red Hat helps customers integrate new and existing IT applications, develop cloud-native applications, standardize on our industry-leading operating system, and automate, secure, and manage complex environments. Award-winning support, training, and consulting services make Red Hat a trusted adviser to the Fortune 500. As a strategic partner to cloud providers, system integrators, application vendors, customers, and open source communities, Red Hat can help organizations prepare for the digital future.



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